The purpose of the trading partner profile (TPP) is to exchange information needed to establish and maintain efficient local number portability operations. Lumen will use SPID 7575 when porting numbers from your company.

Lumen port-out transactions are only accepted through a porting GUI (the LSR portal) owned and operated by Neustar, our local number portability (LNP) clearinghouse. For details, see section B.

## A. Trading partner information—general

This trading partner specific information is needed to support local number portability. To be set up to port from SPID 7575, please complete this form and return it to [clec-lnp@lumen.com](mailto:clec-lnp@lumen.com).

|  |  |  |
| --- | --- | --- |
| **Item** | **Lumen** | **Trading partner** |
| **Operating name** | Lumen |  |
| **Wireless or wireline** | Wireline |  |
| **Operating company number(s)** | 7576, 916E, 7957, 1076, 7954, 1077, 7985, 365B, 918E, 917E, 7807, 7951, 7577, 7955, 7956, 7949, 1695, 7578, 919E, 922E, 920E, 549C, 921E, 4382, 7952, 7579, 923E, 7950, 7431, 924E, 7953, 925E, 7947, 7575, 1074, 1071, 187D, 926E |  |
| **Administrative OCN** | 9639 |  |
| **CCNA** | LGT |  |
| **Service provider ID (SPID)** | Port in: 7575  Port out: 7575 |  |
| **WICIS version** | Current industry standard |  |
| **Associated NPACs** | All seven in the U.S. |  |
| **NPAC timers: short or long** | Short |  |
| **NPAC business days: short or long** | Long |  |
| **Provide SV concurrence (OSP) to port out notices from NPAC: Y/N** | Yes |  |

## B. Connectivity

|  |  |  |
| --- | --- | --- |
| **Item** | **Lumen** | **Trading partner** |
| **LNP processing** |  |  |
| **Port ins** | Automated |  |
| **Port outs: WICIS** | Automated |  |
| **Port outs: Non WICIS** | Port GUI: <https://ch.neustar.biz:8290/gateway/> |  |
| **Vendor name (if applicable)** | Neustar |  |
| **Contact** | CLEC Provisioning |  |
| **Phone number(s)** |  |  |
| **Fax** | N/A |  |
| **Email** | N/A |  |

## C. LNP carrier relations

|  |  |  |
| --- | --- | --- |
| **Item** | **Lumen** | **Trading partner** |
| **Name and title** | Aaron Storms |  |
| **Location** | Dallas TX |  |
| **Phone number (office)** |  |  |
| **Phone number (mobile)** |  |  |
| **Fax** |  |  |
| **Email** | [aaron.storms@lumen.com](mailto:aaron.storms@lumen.com) |  |

## D. LNP testing

|  |  |  |
| --- | --- | --- |
| **Item** | **Lumen** | **Trading partner** |
| **Name and title** | Christian Aguilar, LNP Mgr |  |
| **Location** | Broomfield CO |  |
| **Phone number (office)** | 720-888-1563 |  |
| **Phone number (mobile)** |  |  |
| **Fax** |  |  |
| **Email** | [christian.aguilar@lumen.com](mailto:christian.aguilar@lumen.com) |  |

## E. Fallout resolution support

|  |  |  |
| --- | --- | --- |
| **Item** | **Lumen** | **Trading partner** |
| **Center name** | Lumen LNP |  |
| **Contact number** | 866-697-5881, option 3, then 1 (6:00 a.m.–6:00 p.m. MT) |  |
| **Email or LNP URL** | [clec-lnp@lumen.com](mailto:clec-lnp@lumen.com) |  |
| **Hours of operation** | Mon–Fri 8:00am–5:00PM CT |  |
| **After hours porting contacts** | After hours support is not provided |  |
| **Post port: network ops center (NOC)** | 800-850-9048 |  |
| **Fax** | N/A |  |

## F. Port processing and validation criteria

|  |  |  |
| --- | --- | --- |
| **Item** | **Lumen** | **Trading partner** |
| **Accepts multiline port requests: Y/N** | Yes |  |
| **Reply to supplement 1’s (cancel): Y/N** | Yes |  |
| **Port validation criteria** |  |  |
| **Porting telephone number** | 100% match |  |
| **Account number (and format)** | 100% match |  |
| **SSN or tax ID** | Not required |  |
| **Password / PIN (and format)** | Yes, if a PIN has been established |  |
| **Name** | We do not validate on this field |  |
| **City** | We do not validate on this field |  |
| **ZIP code** | 100% match |  |
| **Exceptions** |  |  |
| **Business/government accounts** | Same as above |  |
| **Resellers** | N/A |  |