



Poly VVX D60 Series Quick Reference Guide

LUMEN®

Device Overview

Overview

The Poly VVX D60 is a wireless device that pairs with the following handset types:

- VVX3xx
- VVX4xx
- VVX50x
- VVX60x

Seamless call management while 'on-the-go', workspace mobility

Easy to operate, reliable performance

Range - indoors 165 feet, outdoors 980 feet

Battery capacity - 10 hours talk time, 100 hours standby

High resolution VVX color display, handsfree speakerphone and navigation buttons

Device setup

Handset features

1. **Soft Keys** - select feature and menu options at the bottom of the display.
2. **Navigation Keys / OK Button** - increase/decrease ringer volume, scroll through menus, or move the cursor within various fields; press the OK button to access the main menu, select highlighted items, or save entries or settings while in the menu.
3. **Call Button** - make or answer calls, view recent calls.
4. **End Button** - disconnect your call.
5. **Keypad** - enter numbers or characters.
6. **Speakerphone** - make or answer calls using the speakerphone; or move from the handset to a handsfree call.
7. **Redial Button** - redial the last number dialed.
8. **Mute Button** - mute or unmute while on an active call.
9. **Microphone** - transmits your audio on the handset or speakerphone.
10. **LED Light** - flashes to indicate an incoming call, missed call or new voicemail message.
11. **Earpiece** - allows you to hear audio during active calls.
12. **Headphone Port** - headset connection port.

Handset hardware



Base unit features

1. **FIND** - press to locate a registered wireless handset; press and hold to pair the base station to a wireless handset.
2. **Status Indicator** - indicates whether the handset is charging or the phone is in use.
3. **Charging Cradle** - charges the wireless handset when placed in the cradle.

Base unit hardware



Base unit features

The VVX D60 wireless device must be paired to your business media phone, similar to a Bluetooth device. You can choose to pair the base station in the following ways:

- **Automatic pairing**
- **PC Port pairing**
- **Manual pairing**

If your VVX D60 base station is paired with your business media phone, a handset icon displays on the business media phone:

Base unit hardware

After the VVX D60 base station is paired with the business media phone, you may need to register the handset with the base station.

1. On the wireless handset, navigate to **Menu > Settings > Features > Registration**.
2. Select **Register** and press the **OK** button.
3. Press and hold the **FIND** button on the base station for a few seconds.
4. Select **Yes** to confirm the registration with the base station.

When registration is successful, the message "**Registration Successful**" displays.



Device setup overview—continued

Pairing

When the ethernet cable is connected from the base station LAN port to the PC port on the VVX business media phone, the phone pairs with the base station automatically.

If for some reason the base station is no longer paired with the VVX business media phone, you can perform one of the following steps:

To pair with the base station using the PC port pairing:

1. On the VVX business media phone, navigate to **Home > Settings > Features > VVX D60 Configuration**.
2. On the VVX D60 Configuration screen, select **Base Station**, and then select **PC Portal Pairing**.

To pair with the base station using automatic pairing:

1. On the VVX business media phone, navigate to **Home > Settings > Features > VVX D60 Configuration**.
2. On the VVX D60 Configuration screen, select **Base Station**, and then select **Automatic pairing**.
3. Select the base station then **Pair**.

To pair with the base station in manual pairing:

1. On the VVX business media phone, navigate to **Home > Settings > Features > VVX D60 Configuration**.
2. On the VVX D60 Configuration screen, select **Base Station**, then select **Manual Pairing**.
3. Enter the **IP address** of the Base station, and then select **Pair**.

Deregister

If a wireless handset needs to be replaced, deregister the existing wireless handset before you register a new handset to the base station.

1. On the wireless handset, navigate to **Menu > Settings > Features > Registration**.
2. Navigate to **Deregister** and press the **OK** soft key.
3. Confirm deregistration by pressing the **Yes** soft key (cancel deregistration process by pressing the **No** soft key).
4. "Deregistration Successful" appears on the display when the deregistration is complete.

To register a new device, follow the procedures for VVX D60 registration.

Feature overview

Menu

Press the **Menu** soft key to expose the following features:

1. **Call Logs**
2. **Messages**
3. **Directories**
4. **DND**
5. **Settings**

Navigation and soft keys

After accessing the menu option by pressing the **Menu** soft key, use the **Up/Down Navigation** keys to scroll through various options. With an option highlighted, press the **OK** button to select. Continue using the **Navigation** keys, the **OK** button, and the **Soft Keys** at the bottom of the display, to manage features within the **Menu** option.

Making/ending calls

Making a call:

1. Enter a **10-digit number**, or **extension**, on the keypad.
2. To use the handset: press the **Green handset** button to send your call.
3. To use the speakerphone: press the **Speakerphone** button then the **Green handset** button to send your call.

Ending a call:

1. Press the **Red handset** button or return the handset to the cradle.

Note: Pressing the Red handset button is less disruptive to your caller.

Answering incoming calls

Answering a call:

1. Press the **Green handset** button or the **Speakerphone** button.

Answering a second call while on an active call

1. You hear a tone when receiving an incoming call.
2. Press the **Green handset** button to answer on the handset; press the **Speakerphone** button then the **Green handset** button to answer on handsfree.
3. This automatically places your existing caller on hold.

Note: Press the **Swap** soft key to move between active and held calls.



Feature overview—continued

Hold/navigate between calls

Placing a call on hold:

1. While on an active call, press the **Options** soft key.
2. With **Hold** highlighted, press the **OK** button or **Select** soft key.

Resume a held call:

1. Press the **Options** soft key.
2. With **Resume** highlighted, press the **OK** button or **Select** soft key.

Navigate between active calls:

1. While on an active call, and a call on hold, press the **Swap** soft key.
2. This places your active call on hold, and returns you to the caller on hold.

Note: The active caller will always be at the top of the display; refer to caller ID to determine which caller you are speaking to.

Conference (3-way) calling

Placing a 3-way conference call:

1. While on an active call, press the **New Call** soft key.
2. Enter the **extension** or **10-digit number** for the next party.
3. Press the **Call** soft key.
4. When the party answers, announce the conference call.
5. Press the **Options** soft key.
6. Navigate to **Conference** and press the **OK** button or **Select** soft key.

Note: When you disconnect from the call, all parties.

Transfer (consultative)

Consultative transfer allows you to announce the call before completing the transfer:

Consultative transfer:

1. While on an active call, press the **Options** soft key.
2. With **Transfer** highlighted, press the **OK** button or **Select** soft key.
3. Enter the **extension** or **10-digit phone number** you wish to transfer to.
4. Press the **Green** handset button or the **New Call** soft key.
5. After announcing the call, press the **Transfer** soft key.

Transfer (blind)

Blind transfer does not allow you to announce the call:

Blind transfer:

1. While on an active call, press the **Options** soft key.
2. With **Blind Transfer** highlighted, press the **OK** button or **Select** soft key.
3. Enter the **extension** or **10-digit number** you wish to transfer to.
4. Press the **Transfer** soft key.

Voicemail

Voicemail for your business media phone can be accessed from your VVX D60 handset. Listen to new and saved messages, and manage voicemail features:

1. Press the **Menu** soft key.
2. Highlight **Messages** and press the **OK** button or the **Select** soft key.
3. With **Message Center** highlighted, press the **OK** button or the **Select** soft key.
4. Highlight the line for the voicemail you wish to access, then press the **OK** button or the **Select** soft key.

Forwarding / do not disturb (DND)

Call **Forwarding** and **Do Not Disturb** are not supported on the VVX D60 wireless handset and the associated business media device.

These features must be managed by accessing the end user portal for the business media device.